Appendix 8F

Customer Service Comment Cards

FS-1300-5, "Customer Service Comment Card," is an official FS form. If a concessionaire does not have a customer service feedback component in its AOP, use this form. Cards are available in packages of 500 from:

Consolidated Forms and Publications Distribution Center Washington Commerce Center 3222 Hubbard Road Landover, Maryland 20785 (301) 436-8450

A sample FS-1300-5 is included on the next page.

opendix 8F: Customer Service Comment Cards				
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